Parking improvement Project Update

The following list shows what has been delivered a part of the Parking Improvement Project:

1.   ICES Parking Database Implementation

Completed

- New back office parking system implemented
- New website for customers implemented with a "3 click" renewal process
- Photographs available to view by public of car for all PCNs
- Suspensions available to apply online for first time

Planned for April 2015

- The implementation of the council's My Account will mean the removal of the need to provide address documentation for visitor vouchers and an improved and quicker workflow
- E-permits to be introduced which means Instant permits at point of purchase
- Real time Handhelds for Civil Enforcement Officers (CEO)
- Blue Badge fraud flags for CEO handhelds

2.   Parkmap

Completed

- Implementation of a new Traffic management Oder System
- Borough wide survey of all signs and lines plotted on a GIS map - of 17,000 signs and over 350 miles of lines
- A consolidated Traffic Management order into a new Map based TMO (moved from over a hundred different text based TMOs to two map based TMO's)
- All signs and lines plotted on a map and published to the public via Traffweb
- 600 new signs erected
- Online consultation portal for customers. This will also enable the use of QR codes ie the square barcode which can be read by a smart phone. These QRcodes will be on consultation signposts enabling residents to get further information via their mobile phones.
- Mobile friendly version of Traffweb which shows all pay by phone points and location codes as well as all pay & display machines and all traffic enforcement times.

- Traffic web also shows All CPZ codes shown on every resident bay

Planned for March 2015

- All street signs visible in Traffweb march

MY Account Parking

Planned for go live in March 2015

- Parking Dashboard for all those who create a May account
- Instant Temporary permits issued online for new applicants through my account
- Removal of double keying of address document verification
- Simple process to BUY Visitor vouchers

Parking General

Completed

- Survey of all signs and lines
- NSL KPIs published for first time

Planned is the schedule of works to replace, clean, mend as appropriate all signs and lines as identified through the surveys.